

Reservations * Cancellations/Refunds

**RIVERS END
RAFTING & ADVENTURE CO.**

4012 Gamsey Lane, Bakersfield, CA 93309 * Reservations (866)360-7238 * Fax (661) 326-7238

RESERVATIONS

No deposit is due at time of booking.
Payment in full is due 30 days prior to trip date.
Trips that are booked within 30 days prior of trip date, payment in full is due immediately.
All Payments are non-refundable.

CANCELLATIONS/REFUNDS

Our cancellation policy is as follows:
Substantial time and expense goes in to each trip before departure. In the event of late cancellations Rivers End Rafting cannot recover costs, nor can we make refunds.

Policy regarding changes made to reservations:
To change reservation date more than 30 days prior to trip date.....\$10 flat rate per change
To change reservation date less than 30 days prior to trip date.....\$20 flat rate per change

Cancellations made within 30 days of the trip date are subject to complete loss of trip cost. You are responsible to find a replacement person, that replacement person is responsible to refund you.

We do not refund in case of inclement weather (you get wet one way or another). Nor do we refund if you are not satisfied with the type of trip you have chosen.

IF YOUR RESERVATION HAPPENS TO BE CANCELED DUE TO NONPAYMENT, AND YOU WOULD LIKE TO REINSTATE IT, CALL OUR OFFICE FOR AVAILABILITY. PAYMENT MUST BE MADE IN FULL WITHIN 24 HOURS OF THAT REINSTATEMENT.

